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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of: )  
Simon D. Yeung, et al. )      **Group Art Unit:** 2159  
Serial No.: 10/762,918 )      **Confirmation No.:** 6150  
Filed: January 22, 2004 )      **Examiner:** Le, Miranda  
For: SYSTEMS AND METHODS FOR )  
BUSINESS PROCESS AUTOMATION, )  
ANALYSIS, AND OPTIMIZATION )

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**RESPONSE TO OFFICE ACTION**

Mail Stop: AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed June 9, 2009, Applicant respectfully submits the following remarks.

**Amendments to the Claims** begin on page 2.

**Remarks** begin on page 12.